* ACNalert Help Contents

ACNalert 1.3.X.X

Banana Pancake



By Marcelo Saied & Dimas Aguirre

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# General Information

ACNalert 1.3.X.X

Banana Pancake



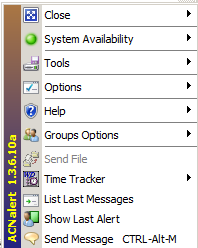
By Marcelo Saied & Dimas Aguirre

## Introduction

ACNalert is a freeware client application for sending messages to a group of followers .

ACNalert can be used from any network with internet access .

Messages can be sent also by a script. Ex.. From a server, where you run scheduled task , and you want to be alerted.(for this feature you need to use ACNalertSend.exe. Contact the authors to get the command line tool.([marcelo.saied@accenture.com](mailto:marcelo.saied@accenture.com) – [marcelosaied@gmail.com](mailto:marcelosaied@gmail.com) - [seymoure@gmail.com](mailto:seymoure@gmail.com) )





## Software License

**ACNalert**

**Author** : Marcelo Saied & Dimas Aguirre . with the assistance of many friends, testing it.  
  
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[END OF LICENSE]

## Install Directory Structure

Save the file ACNalert.exe in any folder that you have full permissions to read and write. ( no as Administrator). This can be downloaded from <https://dl.dropboxusercontent.com/u/77390425/ACNalert/ACNalert.exe>

|  |  |
| --- | --- |
| **Files and Directories** | **Description** |
| (Top-level files) | |
| ACNalert.exe | The Software main file . the only one needed .  This can be downloaded from <https://dl.dropboxusercontent.com/u/77390425/ACNalert/ACNalert.exe> |
| ACNalert.chm | The help file of the software. This is created when the application runs |
| Config.ini | The configuration file used for some of the versions of the software. This is created when the application runs. Or configured by your system administrator |
| Icon files | They are stored in the temp folder. These are created when the application runs. |
| ACNupdater.exe | Updater application for ACNalert. You will be prompt to do the updates when a new version is released |

## Frequently Asked Questions (FAQ)

This section gives some of the more frequently asked questions.

Send your feedback , questions and requests . Check the [“Send Feedback”](#_Sending_Feedback) section , or send mail to [marcelo.saied@accenture.com](mailto:marcelo.saied@accenture.com) , [a.dimas.aguirre@accenture.com](mailto:a.dimas.aguirre@accenture.com) ; [marcelosaied@gmail.com](mailto:marcelosaied@gmail.com) ; [seymoure@gmail.com](mailto:seymoure@gmail.com)

Questions

# Using ACNalert

Sending messages to your team members , followers , any ACNalert user, and from automated scripts or tools.

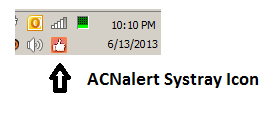
* [Running the application](#_Running_the_application)
* [The Icons](#_The_icons)
* [The Systray menu](#_The_Menu)
  + [Send message](#_Send_message)
  + [Show Last Alert](#_Show_Last_Alert)
  + [List Last Messages](#_List_last_Messages)
  + [Send Scheduled Message](#_Send_Scheduled_Message)
  + [Send File](#_Send_File)
  + [Help](#_Help)
    - [Help Document](#_Help_Document)
    - [About](#_About_1)
    - [Update Version](#_Update_version)
    - [Send Feedback](#_Send_Feedback)
  + [Groups Options](#_Groups_options)
    - [Create Groups](#_Creating_groups_1)
    - [Delete Groups](#_Delete_a_group)
    - [Follow Groups](#_Following_groups)
    - [Groups Request Approvals](#_Group_request_approvals)
    - [Groups Members](#_Groups_Members)
  + [Options](#_Options)
    - [Settings](#_Settings)
    - [Alert Status](#_Activity_Status_1)
      * Active
      * Pause
      * Snooze
    - [Menu Style](#_Menu_Style)
      * Modern
      * Classic
  + [Tools](#_Tools)
    - [Driveinfo](#_Drive_Info_1)
    - [Alarm](#_Alarm_1)
      * Set Alarm
      * Stop Alarm
    - [Banner](#_Banner)
      * Banner Settings
      * Banner Messages
      * Start Banner
      * Stop Banner
    - [ScreenSaver](#_Screen_Saver)
      * Active
      * Blocked
    - [Percentage ACN](#_Percentage_ACN)
    - [ACNalert Radio](#_ACNalert_Radio)
    - Stock Values (NYSE)
    - [Lync](#_Lync) (Autosave conversation history)
      * Active
      * Disabled
  + [System Availability](#_System_Availability)  (Accenture CIO version)
    - Outlook 2012 (Cloud)
    - Lync
    - WebMail Connectivity
    - MyTimeAndExpenses
    - Accenture BlackBerry Enterprise
    - Enterprise Sing On
  + [Close](#_Close)
    - Restart
    - Exit

## Running the application

After downloading the application , run it.

The aplication will create a folder in “Start” “All Programs” “ACNalert” (Windows 7)

When running ACNalert.exe, you will see in the systray , the ACNalert icon .



The fist seconds of the application inizialization , you will see the Icon of “starting ACNalert” . Wait for a moment , while the aplication is conecting to the server.

|  |
| --- |
| ATTENTION! The first time running the application you must be connected to the internet. |

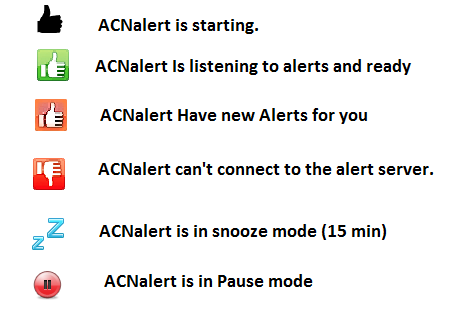
If the“starting ACNalert” icon  , don’t change to “ready” icon . Then restart the application from the TASK MANAGER. For more dataills refer to [Troubleshuting](#_Troubleshooting) section.

First time the application connect to the server , you will recive an alert popup , remainding you to join a group.

You can join an existing group , or create a new one . For more dataills refer to [“Creating a group”](#_Creating_groups) or [“Following a group”](#_Following_groups) sections.

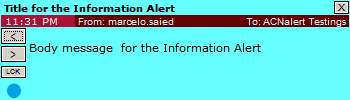
## The icons

The Icon represent a status:

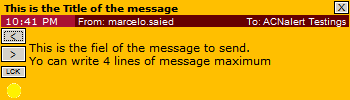


## The popup alert

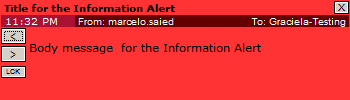
Information Alert



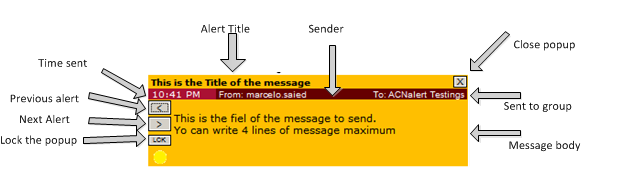
Warning Alert



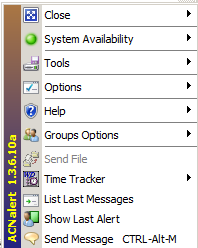
Critical Alert



Popup fields



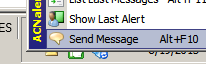
## The Systray Menu

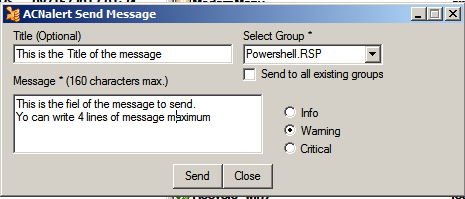


* [The Systray menu](#_The_Menu)
  + [Send message](#_Send_message)
  + [Show Last Alert](#_Show_Last_Alert)
  + [List Last Messages](#_List_last_Messages)
  + [Send Scheduled Message](#_Send_Scheduled_Message)
  + [Send File](#_Send_File)
  + [Help](#_Help)
    - [Help Document](#_Help_Document)
    - [About](#_About_1)
    - [Update Version](#_Update_version)
    - [Send Feedback](#_Send_Feedback)
  + [Groups Options](#_Groups_options)
    - [Create Groups](#_Creating_groups_1)
    - [Delete Groups](#_Delete_a_group)
    - [Follow Groups](#_Following_groups)
    - [Groups Request Approvals](#_Group_request_approvals)
    - [Groups Members](#_Groups_Members)
  + [Options](#_Options)
    - [Settings](#_Settings)
    - [Alert Status](#_Activity_Status_1)
      * Active
      * Pause
      * Snooze
    - [Menu Style](#_Menu_Style)
      * Modern
      * Classic
  + [Tools](#_Tools)
    - [Driveinfo](#_Drive_Info_1)
    - [Alarm](#_Alarm_1)
      * Set Alarm
      * Stop Alarm
    - [Banner](#_Banner)
      * Banner Settings
      * Banner Messages
      * Start Banner
      * Stop Banner
    - [ScreenSaver](#_Screen_Saver)
      * Active
      * Blocked
    - [Percentage ACN](#_Percentage_ACN)
    - [ACNalert Radio](#_ACNalert_Radio)
    - Stock Values (NYSE)
    - [Lync](#_Lync) (Autosave conversation history)
      * Active
      * Disabled
  + [System Availability](#_System_Availability)  (Accenture CIO version)
    - Outlook 2012 (Cloud)
    - Lync
    - WebMail Connectivity
    - MyTimeAndExpenses
    - Accenture BlackBerry Enterprise
    - Enterprise Sing On
  + [Close](#_Close)
    - Restart
    - Exit

### Send message

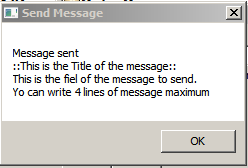
* Open the “Send Message” window . “Menu” “Send Message”
* You can use the Key shortcut ATL+F10 to open this window





1. Title, is optional.
2. Message. (is not optional ☺)
3. Select a group to send the message. (is not optional ☺)
4. You can Paste text if this fits in the 160 characters limit.
5. Select the priority.
   1.  Critical
   2.  Warning
   3.  Information
6. Send the message.
7. You will receive a confirmation for the message been sent .
8. If you get an error , probably there are network connection issues. Please try again later.
9. The message will be delivered within a minute approximately.

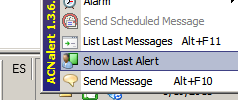
|  |
| --- |
| ATTENTION! Each message you send to a group will taka apoximately a minute to reach the users.  Don’t send more than one alert to the same group too often , because each message you send will replace the previous one. |



### 

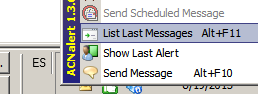
### Show Last Alert

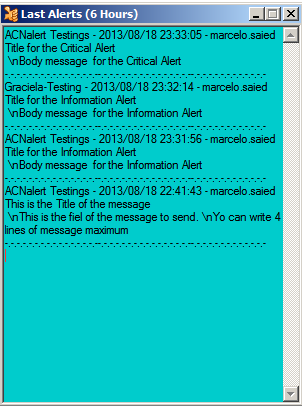
* Open the “Send Message” window. “Menu” “Show Last Alert”
* The last alert popup for each group you are following , will apear.



### List last Messages

* Open the “List Last Messages” window. “Menu” “List Last Messages”
* This will list the last 6 hours messages sent to the group you follow.





### Send File

(Version 1.3.9.0 and later)

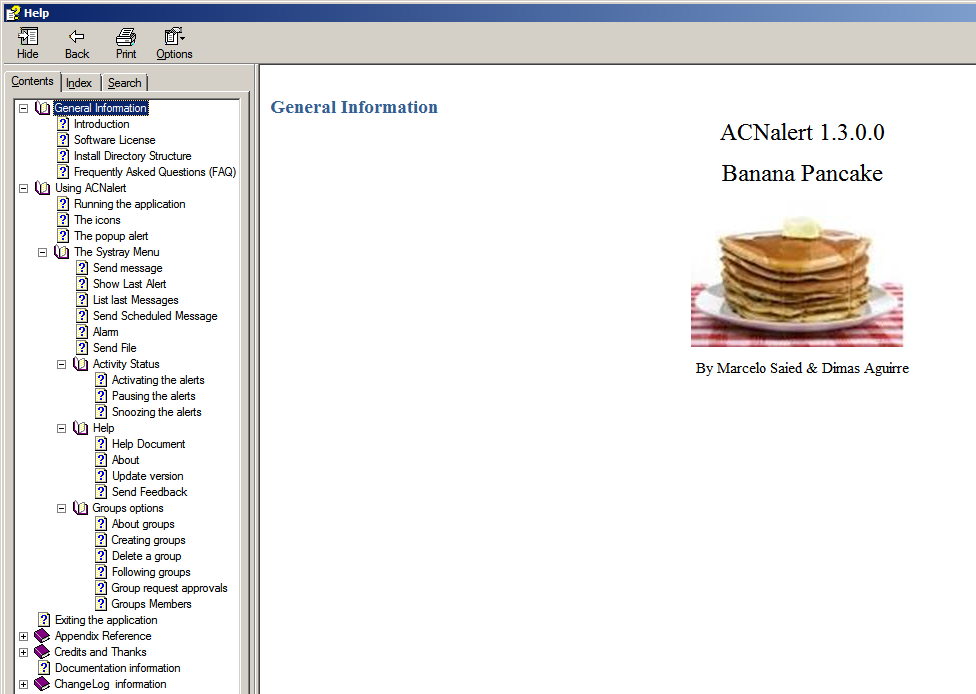




### Help

* [Help](#_Help)
  + [Help Document](#_Help_Document)
  + [About](#_About_1)
  + [Update Version](#_Update_version)
  + [Send Feedback](#_Send_Feedback)





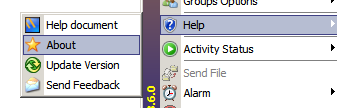
#### Help Document

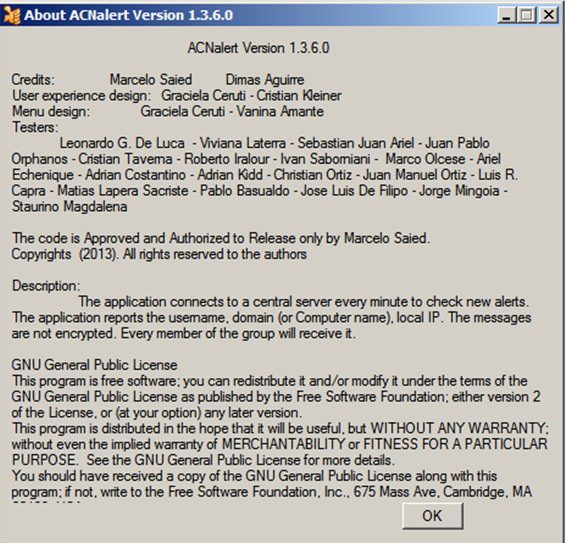
* To see the Help of the application (This file).
* Open the “Help Document”. “Menu” “Help” “Help Document”



#### About

* To see the “About” and “Credits” for the application.
* Open the “About”. “Menu” “Help” “About”



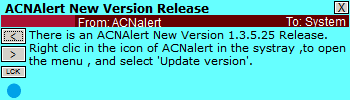


#### Update version

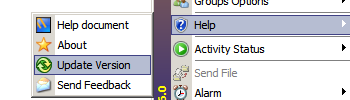


|  |
| --- |
| ATTENTION!   * + - Best practice to update the application version . |

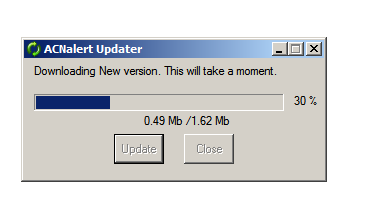
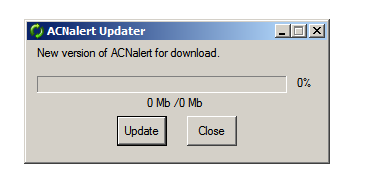
* Updating the application to a new release version.
* A message for a “ACNalert New Version Release” will popup when the application can be updated.

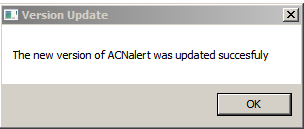


* Open the “Update Version”. “Menu” “Help” “Update Version”



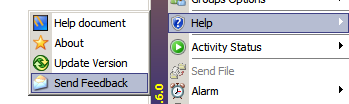
* “ACNalert Updater” application will start.
* Select “Update” to initiate the file download and update.
* The new version can be downloaded manually from
  + <https://dl.dropboxusercontent.com/u/77390425/ACNalert/ACNalert.exe>
  + <https://beta.accenture.com/betasite/ApplicationDetails.aspx?StatusId=1672>
  + Send an email to the Authors, to get a free copy

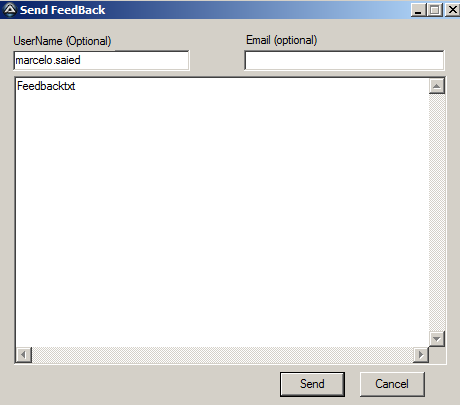




#### Send Feedback

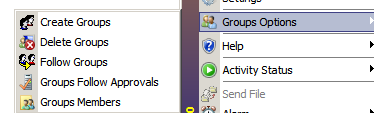
* We appreciate your feedback , and we need it to improve the application to suit the users needs
* To send a feedback. open the menu and select “MENU” “HELP” “SEND FEEDBACK”
* User name and email are optional. But if you thing, it could be helpful to have your mail , so we can contact you.
  + You can directly send us an email to
  + Marcelo N. Saied [marcelosaied@gmail.com](mailto:marcelosaied@gmail.com) [marcelosaied@gmail.com](mailto:marcelosaied@gmail.com)
  + Dimas Aguirre [seymoure@gmail.com](mailto:seymoure@gmail.com) [A.dimas.aguirre@accenture.com](mailto:A.dimas.aguirre@accenture.com)





### Groups options

* [Groups Options](#_Groups_options)
  + About Groups
  + [Create Groups](#_Creating_groups_1)
  + [Delete Groups](#_Delete_a_group)
  + [Follow Groups](#_Following_groups)
  + [Groups Request Approvals](#_Group_request_approvals)
  + [Groups Members](#_Groups_Members)



#### About groups

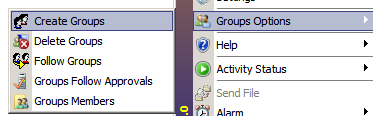


This section explains about the different kind of groups.

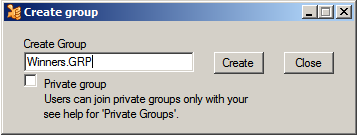
* Public Groups.
* Private Groups.
* Restricted Groups.

#### Creating groups

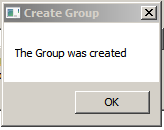
* To Create a group. open the menu and select “MENU” “GROUP OPTIONS” “CREATE GROUP”.



* Input the Group Name.
* Chose if this will be a “Private Group”.
* “Create”.

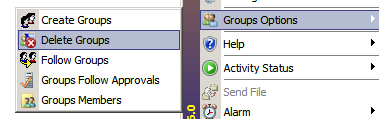


* You will receive a message , if the group was created successfully .

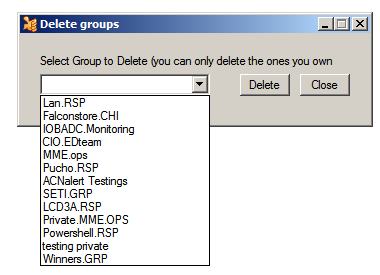


#### Delete a group

* To Delete a group.
  + Open the menu and select “MENU” “GROUP OPTIONS” “DELETE GROUP”.
* You can only delete the groups you Own. These are the ones you have created or the ones you are designed as an owner.
* At the moment you delete the group , all the user will be cleared from this group.



* At the “Delete Groups” window, Select a group to delete.

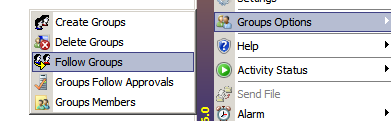


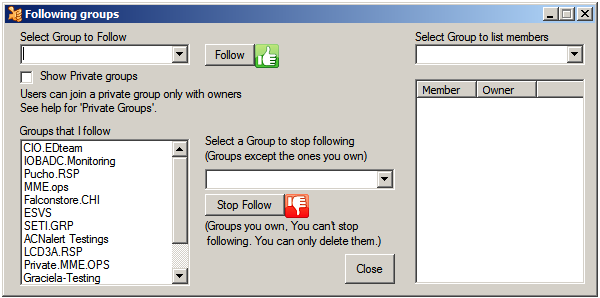
* You will receive a message, if the group was deleted successfully.



#### Following groups

* To Follow or Un-Follow a group.
  + Open the menu and select “MENU” “GROUP OPTIONS” “FOLLOW GROUPS”



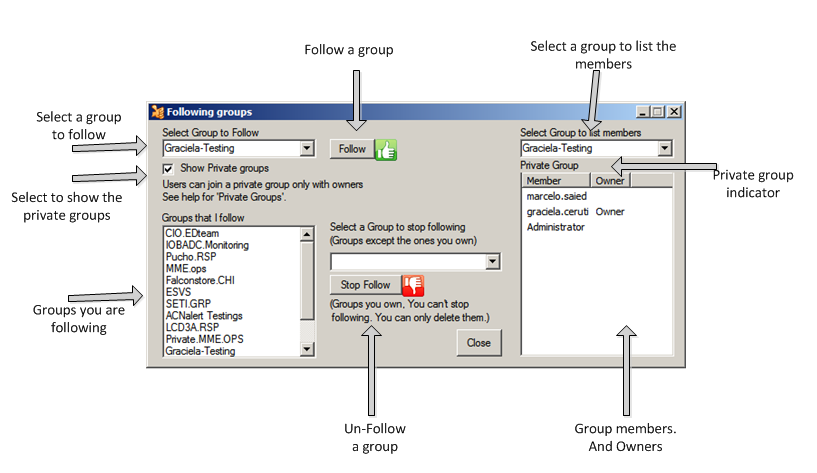


Follow groups

* To see the private groups , select “Show Private Groups”
* Select a group to follow.
* The “ Select Group to list members” will be updated with the group members
* “Follow” button.

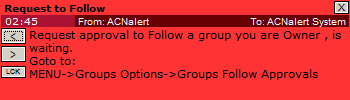
Stop following groups

* To see the private groups , select “Show Private Groups”
* Select a group to Un-follow.
* The “ Select Group to list members” will be updated with the group members
* “Stop Follow” button.

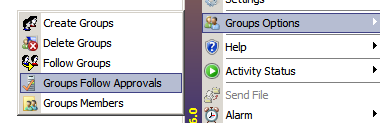


#### Group request approvals

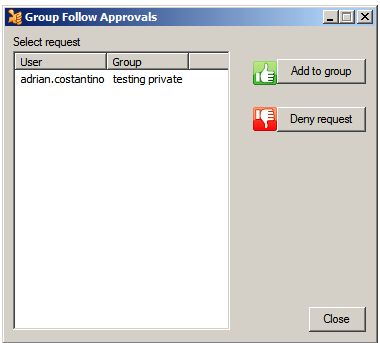
* Private groups , can be followed if the owner approves the group membership.
* The user need to request for approval , to follow a private group. See [“Follow Groups”](#FollowGroups) and [“About Groups”](#_About_groups)
* A message for a “Request to Follow” will popup when there is a “Request to follow” pending for approval..



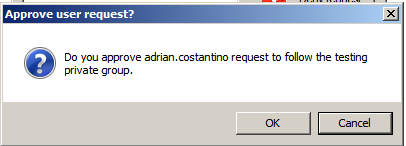
* To approve a user to follow a private group.
  + Open the menu and select “MENU” “GROUP OPTIONS” “GROUP FOLLOW APPROVALS”



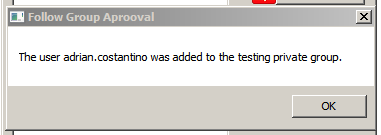
* The “Group Follow Approvals” will open.
* Select the user request , and select “Add to group” or “Deny request”.



* Confirm to Approve/Deny user request.

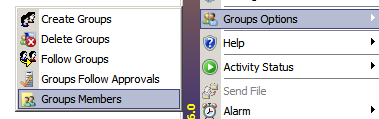


* Confirmation message , if the action success .

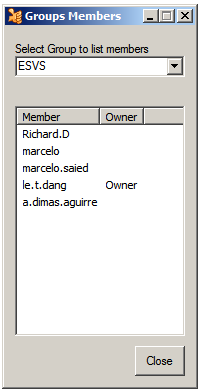


#### Groups Members

* To see the members of a group.
  + Open the menu and select “MENU” “GROUP OPTIONS” “GROUP MEMBERS”



* Select a group to list the members.

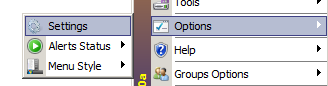


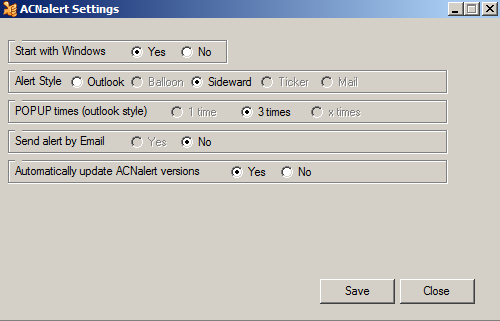
### Options

Configuration options for ACNalert

#### Settings

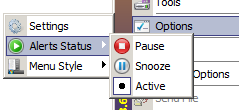
* Set various settings can be configured in the settings window.
  + Open the menu and select “MENU” “OPTIONS” “SETTINGS”





#### Alert Status

* [Alert Status](#_Activity_Status)
  + [Active](#_Activating_the_alerts) Alerts
  + [Pause](#_Pausing_the_alerts_1) Alerts
  + [Snooze](#_Snoozing_the_alerts_1) Alerts



|  |
| --- |
| ATTENTION!   * + - The icon  shows the selected status |

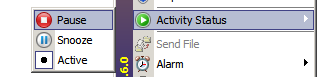
##### **Activating the alerts**

* Set the “Activity status” to “Active”, to receive the Alerts popups.
* “Menu” “Activity status” “Active”



##### **Pausing the alerts**

* Set the “Activity status” to “Pause”, to pause the Alerts popups.
* “Menu” “Activity status” “Pause”
* The icon  will be in the Systray while the alerts are paused



* To start getting alerts again, you need to [Activate the alerts](#_Snoozing_the_alerts) by selecting “active” in the “Activity status”
* The icon  will appear in the Systray , and new alerts will popup

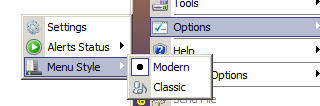
##### **Snoozing the alerts**

* Set the “Activity status” to “Snooze ”, to snooze for 15 minutes the Alerts popups.
* “Menu” “Activity status” “Snooze”
* The icon  will be in the Systray while the alerts are snoozed



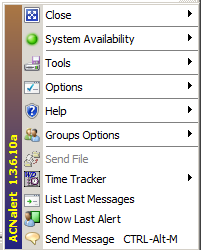
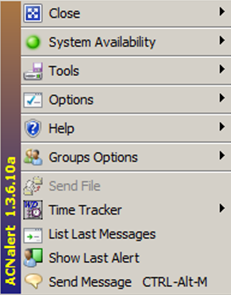
* To start getting alerts again, you need to [Activate the alerts](#_Snoozing_the_alerts) by selecting “active” in the “Activity status”
* The icon  will appear in the Systray , and new alerts will popup

### Menu Style



* Setting the Menu style. “MENU” “OPTIONS” “MENU STYLE”
  + Modern
    - Open the menu and select “MENU” “OPTIONS” “MENU STYLE” “Modern”
  + Classic
    - Open the menu and select “MENU” “OPTIONS” “MENU STYLE” “Classic”

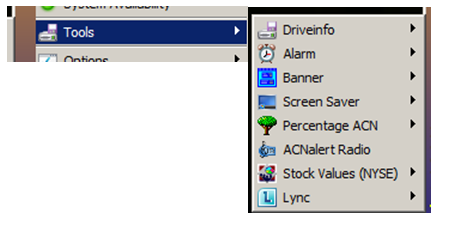
Classic Modern

### Tools

Set of useful tools





* [Driveinfo](#_Drive_Info_1)
* [Alarm](#_Alarm_1)
  + Set Alarm
  + Stop Alarm
* [Banner](#_Banner)
  + Banner Settings
  + Banner Messages
  + Start Banner
  + Stop Banner
* [ScreenSaver](#_Screen_Saver)
  + Active
  + Blocked
* [Percentage ACN](#_Percentage_ACN)
* [ACNalert Radio](#_ACNalert_Radio)
* Stock Values (NYSE)
* [Lync](#_Lync) (Autosave conversation history)
  + Active
  + Disabled

#### Drive Info



* To see free space of fixed drives.
  + Open the menu and select “MENU” “TOOLS” “DRIVEINFO”

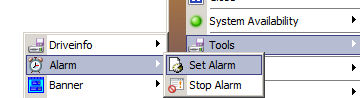
#### Alarm

* Personal Alarms can be set with this feature.
* At the time set , a sound alarm will be heared

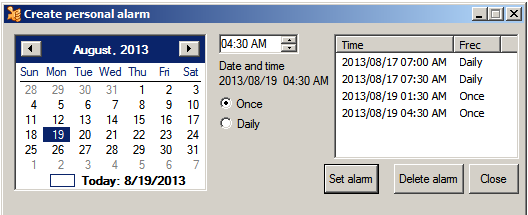
|  |
| --- |
| ATTENTION!   * The Alarm will sound only once at the time set. * The alarm will be cleared once the time is over. * No alarm will be sound if the application is not running at that time |

Set Alarm

* Open the “Set Alarm” window. “Menu” “Alarm” “Set Alarm”

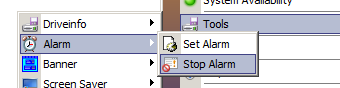


* Set Alarm
  + Select the date and hour for the alarm
  + Select “Once” or “Daily”
  + “Set Alarm”
* Delete Alarm
  + Select the alarm to delete
  + “Delete Alarm”
* The alarm will be cleared once the time is over.
* No alarm will be sound if the application is not running at that time



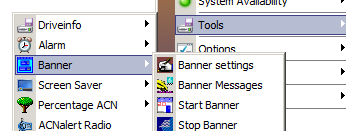
Stop Alarm

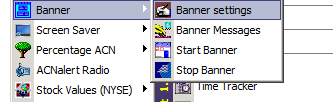
* Open the “Stop Alarm” window. “Menu” “Alarm” “Stop Alarm”

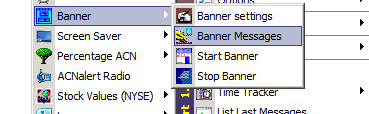


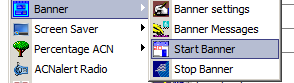
#### Banner

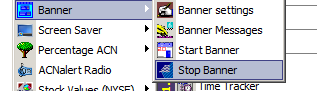












#### Screen Saver

* To Block the Activation of the screensaver
  + Open the menu and select “MENU” “EXTRAS” “SCREEN SAVER” “BLOCK”

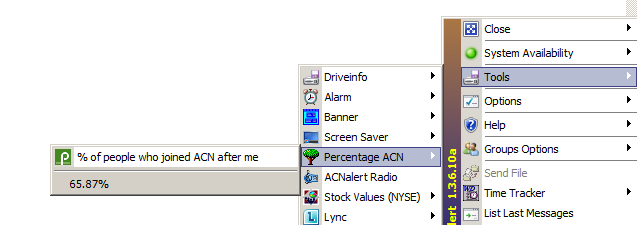


* To Un-Block the Activation of the screensaver
  + Open the menu and select “MENU” “EXTRAS” “SCREEN SAVER” “ACTIVE”



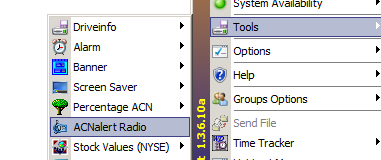
#### Percentage CAN

* To Know the Percentage of people who joined after you did
  + Open the menu and select “MENU” “EXTRAS” “Percentage ACN”

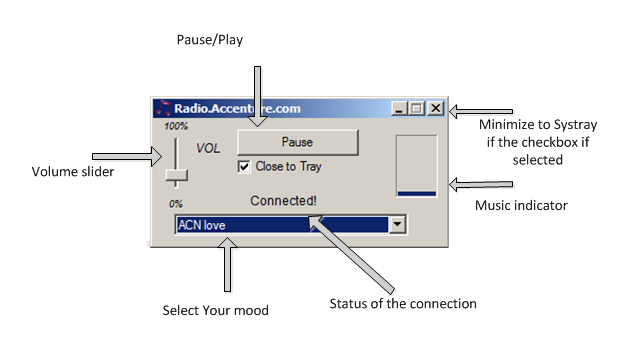


#### ACNalert Radio

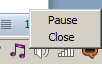
* To Know the Percentage of people who joined after you did
  + Open the menu and select “MENU” “EXTRAS” “Radio.Accenture.Com”



* When the “ACNalert Radio” is maximized



* When The Radio.Accenture.com is minimized to the Systray  the icon will blink if the radio is playing
* To restore the application double click the Systray icon.
* You can pause / Play / close by right click on the icon at the systray

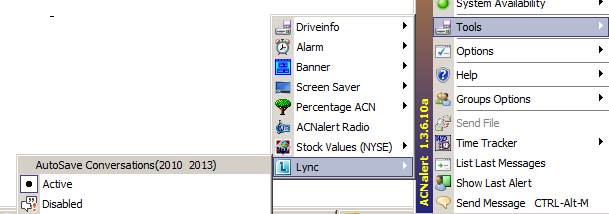


#### Lync

Autosave conversation history



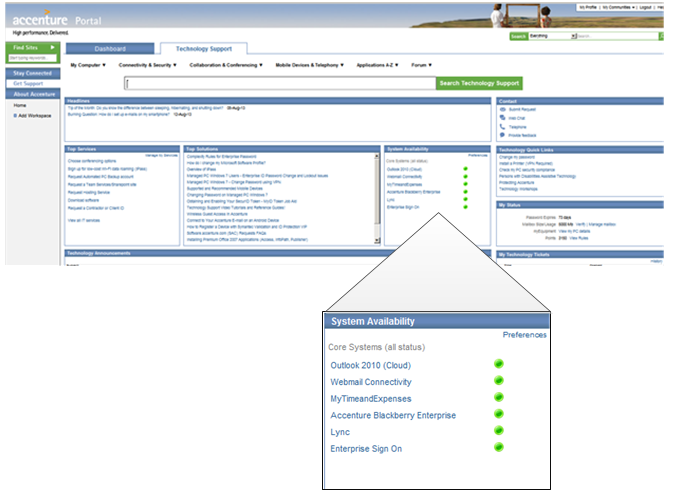




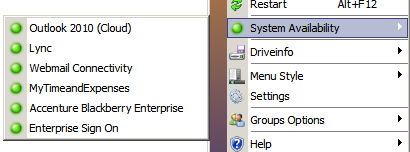
### System Availability

(Accenture CIO version)

* System Availability information is gathered from “Technology Support “ site <https://portal.accenture.com/sites/Portal/support/Pages/TechnologySupport.aspx?IsMobile=0>



* The information is refreshed every minute
* An alert is sent to all ACNalert Users when there is a change of status



* Outlook 2012 (Cloud)
* Lync
* WebMail Connectivity
* MyTimeAndExpenses
* Accenture BlackBerry Enterprise
* Enterprise Sing On

|  |
| --- |
| ATTENTION!   * + - The data is gathered from “Technology Support site” .     - We relay on this site information     - We do not asure the acurance of the information. |

### Close

#### Restart

(ALT + F12)

* To Restart the application. open the menu and select Restart



|  |
| --- |
| ATTENTION!   * If the application Hangs, use ALT + F12 , or see “[Troubleshuting](#_Troubleshooting)” section |

#### Exit

* To close the application. open the menu and select EXIT



# Appendix Reference

## Troubleshooting

# Credits and Thanks

ACNalert Coding

### Active Authors

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* Dimas A. Aguirre

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* Jorge Mingoia
* Staurino Magdalena

### Additional Contributions

* Contributions that were submitted to the authors directly or by email.
* -

### Special Thanks

* Everyone who continues to use and support ACNalert.

# Documentation information

|  |  |  |  |
| --- | --- | --- | --- |
| **Title** | ACNalert Help file | **Version** | 1.3.6.0 |
| **Developed by** | Marcelo N. Saied & Dimas A. Aguirre | **Date** | August 19th 2013 |
| **Author of the documentation** | Marcelo N. Saied |  |  |

# ChangeLog information

## Version 1.3.1



Date:

5/12/2013

Version code:

Banana Pancake

Releases notes:

The application server was stress tested , to find issues.

New features:

* None

Bugs Fix:

* Server code was improved for better performance

## Version 1.3.2



Date:

5/19/2013

Version code:

Banana Pancake

Releases notes:

Halt on the features addition , to remediate all existing bugs. Preparing the application for public release.

New features:

* None

Bugs Fix:

* Many few ……

## Version 1.3.3



Date:

5/26/2013

Version code:

Banana Pancake

Releases notes:

Preparing the application for public release.

New features:

* Help file ( the one you are reading now..)
* About updated
* Red-ish icon when there are new alerts

Bugs Fix:

Few may more…

## Version 1.3.4



Date:

6/1/2013

Version code:

Banana Pancake

Releases notes:

Public release to Beta.accenture.com and massive publishing to Accenture users

New features:

* Update new release version feature.

Bugs Fix:

* The old update method was changed. The automatic update , trying to update silently was been recognized as a virus by many antivirus.

## Version 1.3.5



Date:

***6/30/2013***

Version code:

Banana Pancake

Releases notes:

New features:

* New line when typing a message (ctrl+enter)
* StartUp with Windows ( or not) at settings
* Add a shortcut to stratup folder

Bugs Fix:

* Alert message popup when not selecting the group to send the message , and clicked the button to send it.
* Alert message popup when no messages are written , and clicked the button to send it.
* “List Last alerts” label “loading alerts” cleared when there is an alert.
* Show lasts alerts, took too long… now take les time ☺

## Version 1.3.6



Date:

*8/19/2013*

Version code:

Banana Pancake

Releases notes:

New features:

* New Modern Menu
* Easier selection of activity status (Active, Pause, Snooze)
* Set personal Alarm
* Help document updated
* Group members id “Follow groups” and un “group Members”
* Drive Info (Free space of fix drives)
* System availability (Accenture Technology Support information)
  + Outlook 2012 (Cloud)
  + Lync
  + WebMail Connectivity
  + MyTimeAndExpenses
  + Accenture BlackBerry Enterprise
  + Enterprise Sing On
* User membership by Domain\User
* Popup functionality
  + Previous message
  + Next message
  + Lock popup
  + Close popup
  + Alerts Colors

Bugs Fix:

* Change to event driven functionality
* Popup lock
* Memory leak
* Messages improved

## Version 1.3.6.5



Date:

*9/30/2013*

Version code:

Banana Pancake

Releases notes:

New features:

* + ScreenSaver Activation blocker
  + “Set Alarm”
    - Better Sounds ☺
  + Percentage ACN
  + Radio.Accenture.Com ( part 1)

Bugs Fix:

* When the computer is locked , do not check for new alerts
* Percentage ACN , to show stored data when the site or connection is not available

## Version 1.3.6.6



Version code:

Banana Pancake

Releases notes:

New features:

* Lync Autosave for LYNC 2010
* AutoUpdate version option (check "Settings" on MENU->HELP->SETTINGS)
* Uninstall (on MENU->HELP->UNISTALL)
* "What's New" in the version release (on MENU->HELP->WHATS NEW)

Bugs Fix:

* Fix SET ALERT - sounds issues
* Fix Update method
* Delete unused icons from the systray
* "Group Request approval" false alerts
* ACN Percentage not updating. temporarily disabled till a solution is found

## Version 1.3.6.7



Version code:

Banana Pancake

Releases notes:

New features:

* AutoUpdate version option (check "Settings" on MENU->HELP->SETTINGS)
* Uninstall (on MENU->HELP->UNISTALL)
* "What's New" in the version release (on MENU->HELP->WHATS NEW)

Bugs Fix:

* Fix ACN NYSE feature
* Fix alerts for messages without title
* "Group Request approval" false alerts
* ACN Percentage not updating. temporarily disabled till a solution is found

## Version 1.3.6.8



Version code:

Banana Pancake

Releases notes:

Attention !! Expected some issues with following groups. May be necesary to delete the group and create it again

New features:

* Improved user authentication
* AutoUpdate version option (check "Settings" on MENU->HELP->SETTINGS)
* Active Ticker Banner ( for Signage Boards)
* "What's New" in the version release (on MENU->HELP->WHATS NEW)

Bugs Fix:

* Fix ESC Conversation save for Lync
* Fix alerts for messages without title
* "Group Request approval" false alerts
* Performance issues
* ACN Percentage not updating. temporarily disabled till a solution is found

.

## Version 1.3.6.9



Version code:

Banana Pancake

Releases notes:

New features:

* Lync Autosave for LYNC 2013
* Reordering the menu
* change of shortcuts for "send message" and "List last messages"
* Active Ticker Banner ( for Signage Boards)
* "What's New" in the version release (on MENU->HELP->WHATS NEW)

Bugs Fix:

* Fix ESC Conversation save for Lync
* Fix Banner refresh
* Performance issues with Autosave for Lync
* ACN Percentage not updating. temporarily disabled till a solution is found

## Version 1.3.6.10



Version code:

Banana Pancake

Releases notes:

New features:

* Time Tracker (prototype)
* Lync Autosave for LYNC 2013
* Active Ticker Banner ( for Signage Boards)

Bugs Fix:

* Reordering the menu
* Fix Banner refresh
* After the computer enters in sleep mode (close laptop lid), the Lync conversation where not been saved.
* "Update version" option fix
* Performance network issues
* shortcut change (problem with writing special polish leter "L" )
* ACN Percentage not updating. temporarily disabled till a solution is found

## Version 1.3.6.11



Version code:

Banana Pancake

Date:

1/1/2014

Releases notes:

Addition of a third server

New features:

* Time Tracker (Pass 1)
* ACN Percent reloaded
* Stocktracker - Ticker NYSE values (for milloners)
* ACNaler Radio ( Ex Radio.accenture.com)

Bugs Fix:

* Reordering the menu
* Stock time report (check every 20 min) last time checked
* banner refresh issues
* Lync auto save improvement
* After the computer enter in sleep mode (close laptop lid), the Lync conversation where not been saved.
* "Update version" option fix
* Performance network issues
* Update help document
* “Select Groups” Selection dropdownbox mistaken groups
* "Outlook Style" Importance , title indicators